

MYSKILLS Place customers in jobs or find suitable qualification programmes

Martina Schwenk, 2022-06-28

Bertelsmann Stiftung

MYSKILLS is a computer-based programme for people without (recognized) vocational qualification

Developed in **COOPERATION** of

Bertelsmann Foundation and Federal Employment Agency and integrated nationwide into counselling system

12 languages

30 vocations

MYSKILLS shows the already existing practical

Professional knowledge

More than 400 vocational experts and scientists have contributed to product development



Till March 2020 about

15.000 participants



MYSKILLS – for customers with and without German qualification





German low-skilled workers

Migrants from the EU

Migrants from third countries

Refugees

Persons changing branches/professions

Persons who obtained their qualification a long time ago

Long-term unemployed persons

Persons re-entering the workforce

MYSKILLS
demonstrates
whether a person has
experience in at least a
few areas of work in a
vocation.



MYSKILLS customers only have to meet two criteria

Relevant professional experience in one of the MYSKILLS vocations www.my-professional-experience.org

12 MYSKILLS languages: German, English, Spanish, High Arabic, Farsi, Turkish, Russian, Polish, Bulgarian, French, Portuguese, Romanian **AND**

Able to read one of the MYSKILLS languages

Systematically assess the customer's vocational experience with my-professional-experience.org

30 vocations

12 languages

Freely

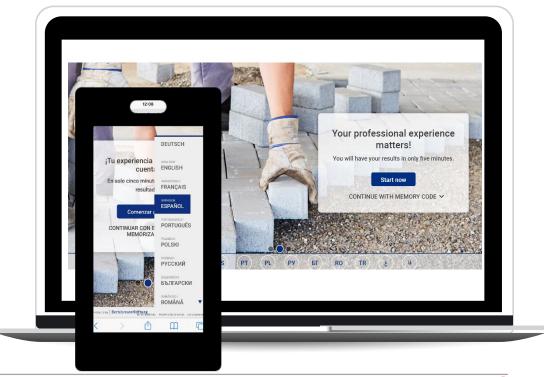
Accessible with computer, tablets, smartphones

20-40 photos per vocation in 5-8 areas of work

Results in

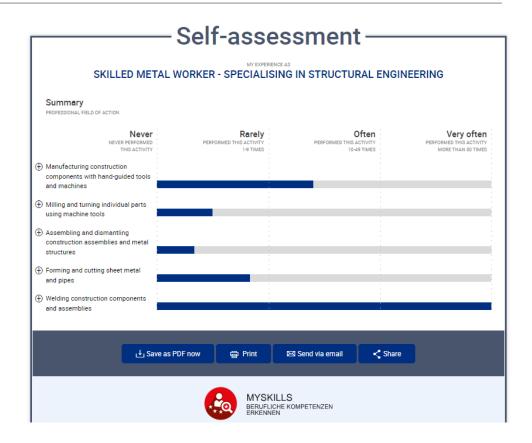
5-6

minutes



A case from field: Ali from Iran

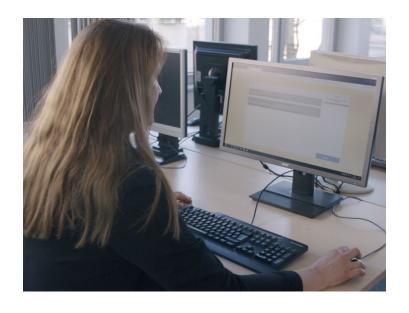
- Self-assessment; core question: "How often have you done that?"
- 2. Interview try to match the result with the customer's cv



30 German training vocations – basis of 63% of placements in 2015!

Skilled metal worker Industrial electrician Care assistant to older people (specialising in industrial engeneering) (specialising in structural engineering) Plant mechanic for sanitary, heating and air Motor vehicle mechatronics technician Specialist in furniture, kitchen, conditioning systems (specialising in passenger car technology) and removal services Alterations tailor **Plumber** Specialist in the hospitality services industry Construction finishing worker Cook Warehouse operator (specialising in tiles and mosaics) Salesperson specialising in foodstuffs **Baker Farmer** (bakerv) Machine and plant operator **Building and object coater** Hairdresser (specialising in metal technology) Civil engineering worker Gardener (specialising in horticulture and **Driver** (bus an lorry) landscape gardening) (specialising in road building) Electronics technician Industrial cleaner Joiner (specialising in energy and building technology) Information technology specialist Mechanic in plastics and rubber processing Housekeeper (specialising in systems integration) (in plastic and rubber technology) **Building construction worker** Specialist in food technology Sales assistant for retail services (specialising in masonry work)

The MYSKILLS setting





Duration per vocational test: maximum three to four hours incl. breaks



Minimal text – many videos and images



Security no tools/aids, no smartphone



Per test approx. 125 questions - full coverage of the vocation



Participants only have to use the mouse



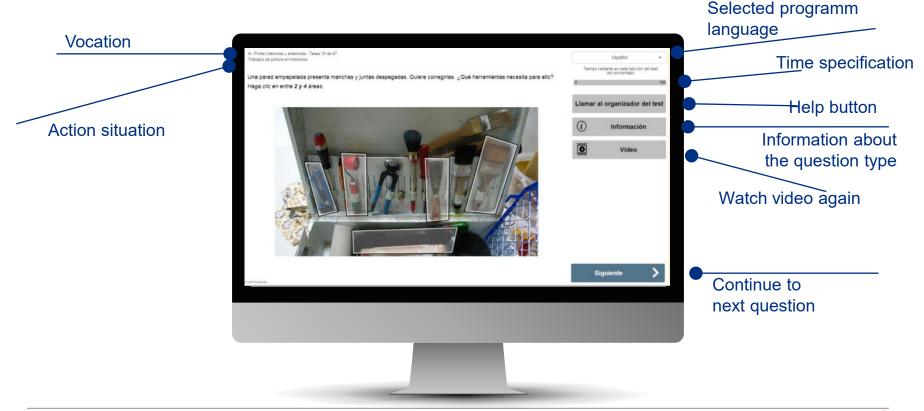
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German Server

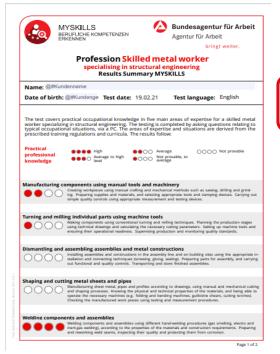


5 different question types Single/multiple choice, imagemap, order, classification

A look at the programme



MYSKILLS gives a profile of the entire training vocation each subdivided in 4-7 areas of work and giving specific results





Test with vocational students at the end of the 3rd year of training:

- Avg. 2-3 points (2.71)
- Major differences among vocational students

Result - page 2:

Notes on test content

The test consists of 100 questions on typical practical on-the-job situations. At least 20 questions are posed in a closed question format, per field of expertise. The test may take up to 4 hours. The test was developed by experts in various fields. The sub-division into various fields of expertise is oriented along the curricular content of the professional education and training, as well as occupational situations in practice. Practical job situations are represented via text, pictures and videos.

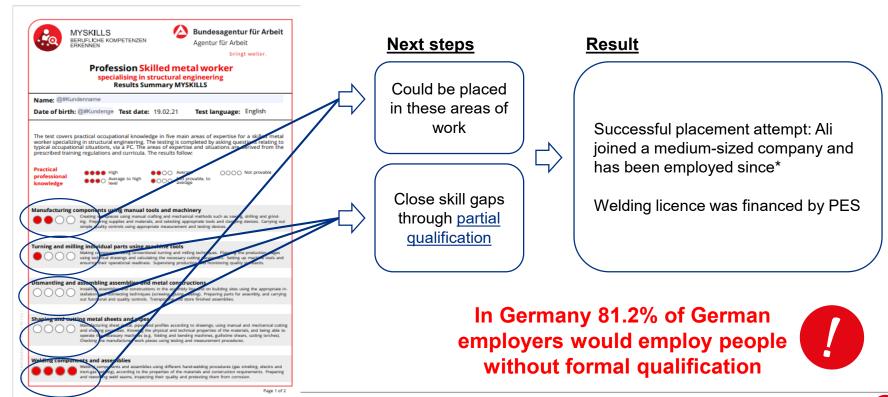
Notes on the interpretation of the results

The test covers practical professional knowledge, by posing questions regarding typical onthe-job situations and challenges.

This cannot be tested:

- Practical application and methodological competence
- · Problem-solving skills
- Motivation, self-motivation and/or social skills
- German language skills

Ali's professional employability was confirmed by test result



3 lessons learned running our project

Early start meant higher effort in expectation management

AND

2

Even a "brilliant" tool needs distribution and change management

Stay in contact with user and adapt the product or process